

Principles of Root Cause Analysis

Swift Silliker (Pty) Ltd t/a Merieux NutriSciences is accredited with FoodBev SETA: Accreditation number: 587/00077/0610

Course Level
SUPPLEMENTARY

Programme Coordinator
LULANIE SWANEPOEL

Duration
ONE DAY



Overview & Objectives

By attending this one-day course, delegates will be provided with an overview of problem solving and root cause analysis methodology, methods of how to perform root cause analysis and common mistakes when performing root cause analysis and corrective actions.

Delegates will explore the methods for interpreting root cause analysis data, how to manage the data and how to communicate and display the data to the stakeholders who need to review it. Case studies will demonstrate the practical application of root cause analysis.

Course Objectives

- To equip delegates with knowledge of root cause analysis methodology and models
- Improve problem solving effectiveness
- Encourage the ability to provide problem-solving support
- To educate delegates in ways to integrate the Root Cause Analysis process into everyday operations
- To use the Root Cause Analysis Process to help drive an improvement in the working culture



Outline

- Definitions and background
- Regulatory issues
- Defining the problems
- Analysis methods
- Models for Root Cause Analysis
- Common Mistakes
- Data interpretation, management and communication
- Integrating Root Cause Analysis
- In-class exercises and case studies
- Practical application

This course can be customised and is available in house.

A certificate of attendance and virtual badge will be issued once the course has been successfully completed.



Entry Level Requirements

Delegates must be comfortable communicating in English and need suitable reading and writing skills.



Who Should Attend

- Food Safety Managers
- Food Safety Auditors
- Technical and Quality Managers
- Process/Product Development Managers
- Anyone who is involved in corrective action investigation



Language

Presented in English.



Enrolment Information

Contact us today for a quote, more info, or to enrol in this course (details below)



CONTACT US:

CAPE TOWN - 021 683 8436 / MIDRAND - 011 805 4310 / GEORGE - 044 873 0855 / DURBAN - 031 502 6348 / JEFFREYS BAY - 042 296 0945
za-equip.mxns.com / za.customercare@mxns.com