

ISO 9001:2015 Quality Management System

Swift Silliker (Pty) Ltd t/a Merieux NutriSciences is accredited with FoodBev SETA: Accreditation number: 587/00077/0610

Course Level
IMPLEMENTATION

Programme Coordinator
LULANIE SWANEPOEL

Duration
TWO DAYS



Overview & Objectives

The internationally-recognised ISO 9001:2015 Quality Management System allows companies to develop, implement and improve the effectiveness of a quality-management system while also enhancing customer satisfaction.

A step-by-step process approach for continual improvement to meet the objectives of the standard requirements will be discussed.

The course will address practical implementation of a Quality Management System and includes compiling documentation.

Course Objectives

To equip the participant with the knowledge and skills required to implement a ISO 9001:2015 system:

At the conclusion of the course the participants will be able to:

- Plan the implementation process of the ISO 9001:2015 system.
- Compile the required documentation and record applicable information.
- Approach all aspects of quality in systematic and logical way.
- Practically apply the standard in your own work environment.
- Improve the effectiveness of the quality management system.



Outline

- Background to the standard.
- Terms & definitions.
- Addressing requirements of clauses 4-10, including ocumentation, roles & responsibilities, planning, resources, communication, operational control & planning, performance evaluation, review, improvement including not conformity, & corrective action.
- Benefits of ISO 9001:2015.
- Practical application: Exercises & case studies.

A certificate of attendance will be issued once the course has been successfully completed.



Entry Level Requirements

Knowledge of the organisation's process and documentation that has been implemented for the Quality Management System.

To ensure that this course is valuable to your company, delegates must be comfortable communicating in English and need suitable reading and writing skills.



Who Should Attend

- CEO/GM/operational managers
- Group food safety co-ordinators
- Business owners.
- Middle management
- Management Representative
- Quality and Technical Manager
- SHEQ Managers
- Any one responsible for implementing or maintaining the ISO 9001 system



Language

Presented in English.



Enrolment Information

Contact us today for a quote, more info, or to enrol in this course (details below).



CONTACT US:

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